

DeepStream Designs

www.DeepStreamDesign.com

PRODUCT WARRANTY

Our **Standard Pricing*** includes a **Lifetime Structural Warranty on the aluminum extrusions, stainless steel lids, fasteners and internal aluminum frame of our products. They are guaranteed for the life of the structure against defects in manufacturing, materials and workmanship.**

**PLANTERS value-engineered at buyer's request to reduce cost may affect Lifetime Structural Warranty.*

- Aluminum extrusions and stainless steel fasteners have been used in the yachting industry for decades. The etched marine anodized finish of the aluminum extrusions is a durable finish, created especially for coastal environments (Alumilite 215/A41 with surface preparation C22).

The panel material selected by the customer will retain the manufacturer's warranty for that material, which will vary by manufacturer.

- The tropical hardwoods we select have been used in exterior applications such as docks, decks and boat construction for centuries. These woods have decades of life expectancy, although they can be affected by mold, mildew, dry rot and drying.
- The Recycled Plastic Lumber that we use is extruded from recycled HDPE from milk jugs and other containers. The manufacturer offers a 50-year limited warranty against termites and fungal decay.

The primary failure for wooden planters is the joining of wood components to each other. Wood has been used for centuries to split stone because of its tendency to expand when wet. DeepStream has designed its products with heavy aluminum extrusions to join these components in such a way that allows the wood to expand and contract naturally to withstand the test of time. We assemble these products using a proprietary bedding compound in the wood for screw holes to prevent rot, and proprietary dielectric paste for stainless steel fasteners to aluminum extrusions to avoid galvanic action that can cause them to seize over time.

Proper assembly, environmental conditions and maintenance, or lack thereof, will affect the life expectancy of the finish of our products, and as such, no warranty is given on the finish, but DeepStream Designs, Inc. does provide assembly and maintenance instructions and offers the Core Replacement Program to assist in keeping our structures looking fresh.

CORE REPLACEMENT PROGRAM

DeepStream Designs will replace any metal component of our products in case of damage or an unacceptable degradation in finish at manufacturer's cost, plus shipping. All components of our products are recyclable, so under this program, major components, such as aluminum legs and stainless steel lids must be returned to DeepStream for recycling. Please call Sheila at 305-857-0466 to make arrangements for replacement parts.

DESIGN UPGRADES

Our modular design makes it easy to upgrade the look of our products when your site undergoes a renovation. You can replace the panels without replacing the whole fixture.

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